



USER GUIDE How to Fund Your Account on AscendEX (PC)

How to fund your account on AscendEX (standard fiat onramp)?

HOW TO GET STARTED USING SIMPLEX (PC)?

1. Log in to your account, click [Fiat Payment] on the top menu bar and select [Bank Card Payment].



2. Select Simplex as the service provider. Select a token to purchase and a fiat currency to use, then enter the total payment or Est purchase amount.

		Token	
USD	•	ВТС	
Select Service Pro	vider		
🛆 BANXA	No Fee	uryo 🏼 🊳 Sin	nplex
Price		1 BTC ≈ 33,783.327	19242 USD
Fee Rate			5.00%
Minimum			50.00 USD
Maximum		20,0	00.00 USD
Notes:			
Notes: • The total pay your selected to amount please	ment below is calculated b oken. The actual rate will 2 refer to the price on the s	based on the current marke vary according to the purch simplex page:	t price of ase
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3. Confirm your order details. Please note that the commission fee is already included in the Total Payment. Please read and click to agree to the disclaimer.

Disclaimer	
You will now leave AscendEX and visit SIMPLEX to complete the purchase	
SIMPLEX is an independent third party that provides all the services related to	
purchasing digital assets with credit/debit card. Please read and agree to the	JSD
Term of Use from SIMPLEX before using its service. For any questions relating	00%
to the transaction, please contact Customer Support at support@simplex.com.	JSD
AscendEX shall not be liable for any potential damage or loss caused by using	JSD
Banxa third-party service for credit/debit card payment.	
I have read and agree to the Disclaimer.	of
Confirm	
	≥×,
- For any questions, plagse contact Simplay Oustomer Support	
· ror any questions, please contact simplex customer support.	

4. Enter your card information. Currently, Simplex accepts credit/ debit cards issued by Visa and MasterCard.

'ou buy	~ 0.02419243 BTC	
otal	1009.21 USD	
ou're buying from Pa	ybis/Zerohash	
Card de	tails	
Please use your	personal credit/debit card for this payment	
Please note tha from the card is card.	t using a credit card might incur a cash advar ssuer. Therefore, it is recommended to use a d	nce fee lebit
Card Number	VISA 🌑	masterca
Mar		
Expires <u>Mor</u> Name on card	nth 👻 Year 👻	
Expires <u>Mor</u> Name on card Security Code	First Name Last Name	

5. First-time users are required to verify their phone number and email as a first step. Current users may skip this as the first step and proceed to the ID verification process.

	from the card issuer. Therefore, it is recommended to use a debit card.
Cancel	
D Phone	A 4-digit code was sent to your phone. Please enter the code in the text box and click 'verify'.
🖀 Email	A verification ernail was sent to you. Please check your inbox (or in some cases, the spam folder).

Verify your email by clicking through the link.

Dear Customer, Please click the button below in order to verify your e-mail. You will be able to proceed with your payment once it's done. Verify Thank you, The Simplex Team	simple 🙀	ЭХ
Please click the button below in order to verify your e-mail. You will be able to proceed with your payment once it's done. Verify Thank you, The Simplex Team		Dear Customer,
Verify Thank you, The Simplex Team	Please click the butto pro	on below in order to verify your e-mail. You will be able to oceed with your payment once it's done.
Thank you, The Simplex Team		Verify
		Thank you, The Simplex Team
If you did NOT make a Simplex payment request with this email address, do not click on the link above and please forward this notification to support@simplex.com	If you did NOT make a Sir above and p	mplex payment request with this email address, do not click on the link please forward this notification to support@simplex.com

Thank you for verifying your email. You may now close this tab to return to the payment page and complete your purchase.

✓Follow us on Twitter

Find us on Facebook

Verify your phone number by entering the code sent via SMS.

This is your first Sim	plex payment - please verify your email and phone number
🕿 Email	A verification email was sent to you. Please check your inbox (or in some cases, the spam folder).
D Phone	A 4-digit code was sent to your phone. Please enter the code in the text box and click 'verify'.
Cancel	CONTINUE >

6. Click the [CONTINUE] button to proceed.

This is your first Sim	plex payment - please verify your email and phon	e number
✔ Email	Your email was successfully verified.	
 Phone 	Your phone was successfully verified.	
Cancel		

7. Upload your document (Passport/Driver's License/Government Issued ID) to complete the ID verification process.

We are legally obligate Your data will be used	tity document d to verify your identit for verification purpos	y using an official document. es only.
Select the document ye	ou want to upload:	Passport
Please make sure that	it:	Example:
All 4 corners are	fully visible	
 Text is readable 		
 Using flash is not 	allowed	- In-
Upload:		Present
Front side: Choose I	File No file chosen	
Identity docu (as it appears	iment details in the document you?	e uploaded) Last Name
Date Of Birth		Gender
Country	-	ID Number
ID expiration	videore	
Same as billing a	ddress	
City		Zlp Code
Country		

8. Upon submission, you will be notified by an email from Simplex that your payment is being processed. Click "Return to AscendEX" button to go back to the AscendEX website.

Dear Terminet Think you be dear our system to province it with Simplex. It is currently being verified were dears our very best to protect our payment is a classify a possible if not care, payment are proceed immediately. The care care, the dearbary windfattion multi-take up to 48 hours due to some deary the care care, the dearbary windfattion multi-take up to 48 hours due to some deary the care care, the dearbary windfattion multi-take up to 48 hours due to some deary the care care, the dearbary windfattion multi-take up to 48 hours due to some dearbary the care check the status of your transaction anytime by clicking target. While you very's identify, it is possible that you will see a charge on your credit card. This is only as a primoration the dearbarget more than the take the some of the function, experime or frainty, the dearbarget on your credit card, the take target or function, the dearbarget on your credit. Head hulp' head frainty is be bottom carditable of any of the dearbarget target target that the target target target target to the some of the Some is target to the target card dearbarget cardition.		
Think you for submitting your pymore with Simples. It is currently leady unlead the addup our very lead to process your pymore it is audy's up sought in the cases, pymore are processed immediately. In any cases, the identity verification may take up to 48 hours due to some delay thou can check the status of your transaction anythme by clicking <u>bars</u> . While you wery identity, it is possible that you will be up to 48 hours due to some delay the case the pymore is approved. If the payment is napproved concentes, given of early, this additional mode in order to remare the amount in case the pymore is approved. If the payment is napproved concentes, given of early, this additional book will be violated.	Dear	
We are doing our very best to process your payment as quickly as possible 1/s no cases, payments any processed immediative. The ner cases, the identity verification may take up to 44 hours due to some delay thou can check the status of your transaction anymen by clicking bars. While you werk jointhy. It is possible that you will see a charged pay on your restric- tion of the status of your transaction anymen by clicking bars. While you werk jointhy. It is possible that you will see a charged pay on your restric- ment on some beapment is approved. If the payment is not payment carefuels, explored of their big, has abstrationance will be volder. Need help? Here free to contact our declated 24/7 support take in two ways: - Use that through the bottom pairs side of our barsenses: - Somet a torough the hottom pairs side of our barsenses:	Thank y	ou for submitting your payment with Simplex. It is currently being verified.
In ere case, the identity verification may take up to 48 hours due to some delay You can check the status of your transaction anytime by clicking tass. While you over 60 points, 8,18 possible that you will raise a charge provide concernet, especies of the status of the status of the status of the same ta- mount in case the payment is approved. If the payment is not approved concernet, especies of the status of the status of the status of the status of concernet, especies of the status of the status of the status of the concernet, especies of the status of the status of the status of the concernet, especies of the status	We are cases, p	doing our very best to process your payment as quickly as possible! In mos asyments are processed immediately.
You can check the stafful of your transaction intylene by clicking <u>targe</u> . While you verify identity, it is possible that you will see a charge on your credit card. This is not you as advancedule that we will be under in rearrow the constraint, expende of failed, but authorization check will be voided. When help' her fire to contact aur declarated 2/27 support taran to to ways: • Live that through the bottom cycle is def or the final sector.	In rare	cases, the identity verification may take up to 48 hours due to some delays
While you way doottop its (b) galaxies but you will be used on the second secon	You can	check the status of your transaction anytime by clicking here.
Need help? Feel free to contact our dedicated 24/7 support team in two ways: • Live chat through the bottom right side of our <u>homepage</u> • Submit a ticket through our <u>Support Center</u>	While y card. Ti amount (cancel	ou verify identity, it is possible that you will see a charge on your credit its is only an authorization check automatically made in order to reserve th in case the payment is approved. If the payment is not approved ed, expired or failed), this authorization check will be voided.
 Live chat through the bottom right side of our <u>homepage</u> Submit a ticket through our <u>Support Center</u> 	Need h	slp? Feel free to contact our dedicated 24/7 support team in two ways:
 Submit a ticket through our <u>Support Center</u> 		Live chat through the bottom right side of our homepage
	•	Submit a ticket through our Support Center

9. Upon payment request approval, you will receive a confirmation email from Simplex. You will also receive a deposit notification email from AscendEX when your purchased asset is being deposited into your account once the purchase is complete.

ø	simplex
Dear	
Your pe	wherk request has been approved!
9445.3	1 USD will be charged to your credit card.
This tra statem	neaction will appear as "SEMPLEX_BETSTAMP" in your credit card one.
TOU WE	receive 1.00990376 BTC to 31eUnKqSUJKS05XrsK9m3ZZuajvti
PMGS	
Food free	e to check the status of the transaction in the Blockchain bene.
Need h	eip? Feel free to contact our dedicated 24/7 support team in two ways:
	Live chat through the bottom right side of our homepope
	Submit a ticket through our Support Center
10u wil 70720	need to provide your transaction 10: Se9b36f5-deae-dilec-eito4- 42b254a
Rease social r	do not try to reach Simplex's support team using any other method (such as nedia), as you might be misled by imposters.
	Thank you,
	The Simplex Team





GET IN TOUCH

www.ascendex.com Customer Support: support@ascendex.com Listing Application: listing-service@ascendex.com Institutional Services: institution@ascendex.com

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